



ZAFTIGS COMMITMENT TO HEALTH & SAFETY DURING COVID-19

Zaftigs is proud to call the Boston-area our home. We are committed to providing stellar service, being a great place to work, and keeping our staff and guests safe. Zaftigs is taking Coronavirus/COVID-19 very seriously. We want to share with you the steps we are taking to be best prepared to serve you. Our priority is to ensure the safety of everyone as we welcome you back into our dining rooms.

During these unprecedented times, Zaftigs is following all required and recommended precautions provided by public health experts to ensure the safety of our staff and guests. We closely monitor updates from the MA Phase III mandatory safety standards for restaurants, MA Dept. of Health, and the CDC. We've taken aggressive steps to ensure a clean and safe dining experience at Zaftigs.

Take-Out

Order online on the Zaftigs website (zaftigs.com) or call Brookline or Natick to place an order. Beer and Wine is available for take-out only, not delivery. Must be 21 years of age with a valid ID shown at pickup. We've installed plexiglass barriers at pick up stations. We encourage guests to pre-pay to ensure the transaction is quicker upon arrival, but it's not required.

Curb-side Pick Up

Natick patrons: please park in a legal parking spot, call and we will bring your order to you. Please use your hazard lights to indicate which vehicle is yours in the lot.

Brookline patrons: please call to let us know you are outside and we will bring your order to you.

Delivery partners: UberEats, GrubHub, and DoorDash

The New Indoor Dining Experience

Our dining rooms have been refigured for your safety. Tables are positioned to maintain at least a 6 foot distance from all other tables. The only exception: tables may be positioned closer if separated by protective / non-porous barriers (e.g., structural walls or plexi-glass dividers). Brookline and Natick have installed plexi-glass dividers between booths. All other tables have 6 foot tall plexiglass barriers. Menus are available through a QR code. No bar seating is allowed. The size of a party seated at a table cannot exceed 10 people. Tables will not be pre-set with utensils, salt, pepper, etc. to reduce germ exposure. Wearing a mask is required at all times, unless you are seated at a table.

Face Masks

Wearing a mask is required at all times, unless you are seated at a table. Staff is required to wear a mask at all times, along with wearing PPE when food handling.

Floor Decals

Markings are in place to remind guests to keep to social distancing protocols.

Contact Tracing

One member of your group will be asked for a name and contact info for contact tracing purposes only.

Sanitation and Hand Washing

We maintain a rigorous schedule of cleaning and disinfecting sweeps for all areas of our restaurant. Tables and chairs are cleaned and sanitized thoroughly between each seating. Reinforcing staff hand washing routinely and having hand sanitizer available for use. The bathrooms are cleaned and sanitized every 30 minutes.

Employee Well Being

All employees follow mandated protocols for safe food handling, hand washing and sanitation guidelines. Dining room team members (e.g., servers, bus staff, managers) will minimize time spent within 6 feet of customers. Any employee is to stay home if they, or someone in their household, is sick. Zaftigs managers also conduct wellness checks of all staff members before each shift.

Stay in Touch

Find us on: Instagram, Facebook, and LinkedIn

In closing, these are just some of the changes we've made to Zaftigs to protect your safety while at the same time providing the hospitality and memorable meals you've come to expect from us.

Thank you for your patronage. We are grateful for our staff, vendors, guests and community support. Let's all take care of one another. Stay healthy and safe.

With fondness and appreciation, The Zaftigs Team

**Photos taken October 2020*

